

(b) if so, the number of complaints registered in this regard;

(c) whether the Government propose to take any action for streamlining the postal service; and

(d) if so, the steps proposed to be taken in this direction?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) There have been occasional instances of delay in delivery of mail.

(b) There is an average monthly receipt of 3767 number of complaints relating to carry in delivery of mails which constitutes, 0.00085% of the volume of such mail handled.

(c) and (d). To avoid delays in transmission and delivery, the following on-going steps have been initiated:

- (i) More effective checks by the supervisors;
- (ii). Better liaison with transport system;
- (iii) Random sample survey of mail and consequential removal of bottlenecks identified;
- (iv) Constant review of mail arrangements and setting up of Task Forces to monitor postal operations.
- (v) Restructuring of delivery system in certain Post Offices; and
- (vi) Confidential check by Public Relations Inspectors (Postal) on the performance of the delivery staff especially in the complaints prone areas or with the addresses residing at the end of the beat.

[Translation]

Telephone Connections in Rohini, Delhi

3984. SHRI VIJOY KUMAR YADAV: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the time by which the work of laying under-ground telephone cables in Rohini Sector 18, Delhi is likely to be completed;

(b) the number of telephone lines being released from the Badli Exchange; and

(c) by when telephone connections sanctioned in November, 1991 from special quota are likely to be installed?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU): (a) The work of laying underground telephone cables in Rohini, Sector 18, Delhi is likely to be completed by 31.3.92.

(b) 549 telephone connections from Badli exchange have already been released during the current financial year 1991-92. There is no further proposal to release connections from the exchange.

(c) No telephone connection sanctioned in November, 1991 from Special Quota (out of turn) are pending to be installed in Rohini Sector-18, Delhi.

Expansion of Relay Centres of Door-darshan

3985. SHRI DHARMANNA MONDAYA SADUL: Will the Minister of INFORMATION AND BROADCASTING be pleased to state:

(a) whether proposed expansion programme of T. V. relay centres at Khamgaon, Hinganghat, Akot, Akluj, Kankaul,

Hathikhamba and Jalgaon are proposed to be covered during the year 1992-93;

(b) if so, the details therefor; and

(c) if not, the reasons thereof?

THE DEPUTY MINISTER IN THE MINISTRY OF INFORMATION AND BROADCASTING (KUMARI GIRIJA VYAS):

(a) to (c). whether the Low Power TV Transmitters at Khamgaon and Hinganghat are expected to be commissioned during 1992-93, those at Akot, Akulj and Kankauli are expected to be commissioned during 1993-94. The schemes for establishment of High Power TV Transmitters are each at Hathikhamba and Jalgaon are being formulated for obtaining the approval of the Competent authority. The lead time for completion of TV projects of this magnitude is about 4 years after the commencement of civil works at site.

[*Translation*]

Electricity to New Ashok Nagar Trans-Yamuna:

3986. SHRI HARI KEWAL PRASAD: Will the Minister of POWER AND NON-CONVENTIONAL ENERGY SOURCES be pleased to refer to answer given to unstarred question No. 3444 dated August 20, 1991 and state:

(a) whether the residents of B, C and D blocks of New Ashok Nagar, Chilla Saroda (Trans-Yamuna) have deposited the development charges in 1989 and sub-stations have been set up the electricity has not been supplied to them so far; and

(b) if so, the reasons therefor and the time by which electricity connections are likely to be provided to these blocks?

THE MINISTER OF STATE OF THE

MINISTRY OF POWER AND NON-CONVENTIONAL ENERGY SOURCES (SHRI KALP NATH RAI): (a) and (b). DESU has already released the scheme for electrification of B, C and D Block of New Ashok Nagar, Chilla Saroda (trans-Yamuna), Delhi. The electricity connections to the concerned residents could not be released due to the problems in the availability of land for setting up the 66 KV Grid sub-station at Dhallupura. DESU is making alternative arrangements for supply of power to the said area from the 66 KV sub-station at Mayur Vihar-II which is expected to be operational by the end of March, 1992.

[*English*]

Review of Narmada Sagar Project by World Bank

3987. SHRI GOPI NATH GAJAPATHI: Will the Minister of WATER RESOURCES be pleased to state:

(a) whether the World Bank team has reviewed the Narmada Sagar Project;

(b) if so, the details recommendations made by the team;

(c) the decision taken by the World Bank thereon; and

(d) the progress made in this regard?

THE MINISTER OF WATER RESOURCES (SHRI VIDYACHARN SHUKLA): (a) to (d). The World Bank has informed that although the Narmada Sagar Project was appraised in 1984-85, reappraisal of the Project would be necessary in view of, inter-alia, the World Bank's new operational directives on environmental assessment requirements which came into effect from October 1, 1989. The World Bank has indicated that to consider reinstatement of the Project into its lending programme, Government of Madhya